

# Communication & Consultation Skills Workshop



**Saturday 25th and Sunday 26th September 2010**

Breakfree Aanuka Beach Resort, Coffs Harbour

**Registrations close 20th August 2010**

**families are welcome to attend!**

## Are you seeking to improve your chance at **SUCCESS** in the **FRACGP** examination?

Communication and consultation skills are proving to be one of the major barriers for OTDs in passing the FRACGP.

North Coast GP Training is providing you the opportunity to improve your communication and consultation skills whilst simultaneously increasing your chance of FRACGP clinical examination success.

Being understood and understanding others, particularly your patients, and knowing the right words to use at the right time can make a critical difference.

Your written and oral communication skills are as important as your clinical knowledge when it comes to patient care and that all important Fellowship examination.

Improve your skills by attending our workshop at Breakfree Aanuka Beach resort in Coffs Harbour on 25th and 26th September, 2010.

Our excellent team of Medical Educators led by Dr Rob Trigger and Dr Christine Ahern, NCGPT Director of Training, will ensure that the workshop content is tailored to meet your individual learning needs. You will experience simulated OSCE and clinical case scenarios as well as having the opportunity to network with your colleagues.

### **There will be:**

- Interactive case studies in medical domains where communication skills have proven to be problematic for OTDs taking the FRACGP;
- Effective communication strategies and language phrase tools that can be quickly implemented in the workplace;
- Language tools for compiling patient history;
- Language for discussing treatment, presenting options and assessment;
- The language of persuasion for effective management and preventative health consultations; ... and MUCH MORE!

### **Our Presenter:**

Dr Rob Trigger completed his medical degree and then Internship at Flinders Medical Centre in 1985. He returned to RMO work at Lismore Base Hospital for two years then spent ten years as an Associate and VMO in a general practice in Byron Bay. Rob practices part-time with colleagues in Byron Bay. His experience includes working at the Southern Cross University Medical Clinic in Lismore and as the GP Project Advisor for the Youth Health Project at the Northern Rivers General Practice Network. Rob has worked part-time at North Coast GP Training since 2003 as a Medical Educator and is a GP Advisor to the OTD Support Towards Fellowship Project.

For further information please contact:

Sharyn Corben: [sharync@ncgpt.org.au](mailto:sharync@ncgpt.org.au)

or Rhonda O'Dell: [rhondao@ncgpt.org.au](mailto:rhondao@ncgpt.org.au)

Ph: 6681 5711



# FAXBACK REGISTRATION

**Venue**

Breakfree Aanuka Beach Resort, Coffs Harbour  
11 Firman Drive  
Coffs Harbour, NSW  
T: 02 6652 7555  
W: <http://www.aanuka.com.au>

**Cancellations**

Cancellations will be accepted in writing up to Friday 3rd September 2010.

**Cost**

A fee of \$250 inc GST will be charged from your OTD Fellowship budget held at NCGPT.  
Registrars should contact [sueg@ncgpt.org.au](mailto:sueg@ncgpt.org.au).  
For those who are not receiving fellowship funding, an invoice will be sent for \$250.

**Inclusions**

The Workshop includes:  
\* Accommodation for Saturday night  
\* Morning tea, lunch, afternoon tea and dinner on Saturday and breakfast, morning tea and lunch on Sunday for workshop delegates (RSVPs essential)  
\* Dinner on Saturday night for delegates and family (RSVPs essential)  
\* Car travel rebate (for delegates who live outside the Coffs Harbour region and for delegates receiving Fellowship funding)

**Please note that the following costs are not covered**

\* Accommodation upgrades for additional guests (other than immediate family)  
\* Breakfast and lunch for family members  
\* All incidentals including telephone calls, room service, mini bar and alcohol  
\* Any additional activities

**Other useful details**

\* Check in time: 2.00pm Check out time: 10.00am  
\* Aanuka Resort has a beach front location  
\* Coffs Harbour is four hours south of Tweed Heads and two hours north of Port Macquarie

**Things available at the resort**

\* A putt putt golf course  
\* Tennis courts  
\* Star Kids Club  
\* Baby sitting  
\* Heated swimming pool and spar  
\* Barbeque facilities  
\* Childrens pool and playground  
\* Massage and rejuvenation retreat

**Please pass this information to any Overseas Trained GPs who you think may benefit from attending this workshop.**

**Registrations must be received by Friday 20th August 2010.**

**Personal details**

Your name: \_\_\_\_\_  
Practice: \_\_\_\_\_  
Mailing address: \_\_\_\_\_  
Email: \_\_\_\_\_  
Phone: \_\_\_\_\_ Mobile: \_\_\_\_\_  
RACGP / ACRRM number: \_\_\_\_\_

**Profile of delegate**

Age: \_\_\_\_\_ Country of origin: \_\_\_\_\_  
Length of time in Australia: \_\_\_\_\_  
FRACGP history (e.g. 1st attempt or 2nd): \_\_\_\_\_  
Date(s) planning to sit the exam: \_\_\_\_\_

**Special Requirements (please tick)**

Do you have any special dietary requirements?  
 Yes (please specify below in *workshop catering details*)  No  
Do you require any special assistance e.g. help with mobility?  
 Yes  No  
if yes, please specify: \_\_\_\_\_

**Accommodation**

Accommodation is available to delegates who live outside of the Coffs Harbour region. For your convenience NCGPT has reserved accommodation at the resort. Please book your accommodation using this registration form. To book any additional accommodation nights at your own expense, please contact the resort directly on 02 6652 7555.

I require the following accommodation at Breakfree Aanuka Resort, Coffs Harbour (please tick):

- Saturday Night  
 I do not require accommodation

Please indicate your room preference and occupancy details:

- Studio room  
Sleeps two adults. Number of adults? \_\_\_\_\_
- Two bedroom villa  
King bed, two singles and a sofa bed. Number of adults \_\_\_\_\_ children \_\_\_\_\_
- Three bedroom villa (Additional charge of \$135)  
Sleeps eight. Number of adults \_\_\_\_\_ children \_\_\_\_\_
- Cot required. Number of cots required? \_\_\_\_\_
- Roll away bed. Number of beds required? \_\_\_\_\_

**Details of accompanying adults/children**

Name of accompanying adult: \_\_\_\_\_  
Age(s) of ALL accompanying children: \_\_\_\_\_

**Workshop catering details**

Workshop dinner, Saturday night 25th September (please tick)

- I will be attending the dinner  
 My partner will be attending the dinner  
 My children will be attending the dinner  
Ages of ALL Children attending dinner: \_\_\_\_\_  
Please specify any special dietary requirements: \_\_\_\_\_